



The Board of Trustees of the MCASF Local 725 Health and Welfare Fund carefully and routinely conducts a review of Plan benefits, eligibility, and vendors to control health care expenses and provide the best affordable benefits. As a result of this review, effective May 1, 2024, we will be switching the pharmacy coverage from Florida Blue/Prime Therapeutics to SavRx; these changes will be automatic, and you the participant do not need to take any action. Participants will automatically be enrolled with the new pharmacy benefit manager: Sav-Rx. The new pharmacy benefits will be nearly identical to the existing plan with the recently announced change to the out-of-pocket maximum. The information in this document is to help answer frequently asked questions regarding the pharmacy transition to Sav-Rx. Our goal is to provide excellent coverage and this step will help us to achieve that goal.

Any questions related to Florida Blue Medical Plan Change refer to the Florida Blue document also in this packet.

Pharmacy FAQ

▶ When will the change be effective?
May 1, 2024
▶ Will my pharmacy benefits change?
No. Your existing benefits will be the same with Sav-Rx. All copays and drug coverages have remained the same based on your Summary Plan Description. If you are told a medication is not covered that you previously received, please contact Sav-Rx immediately for assistance as it may signal the pharmacy is not processing the benefit correctly, the product may have been covered in error, or there may be a review required.
▶ Will I receive a new pharmacy member ID card?
Yes. You should receive your new Sav-Rx member ID card by 5/1/24. You will now have a medical member ID card and a pharmacy member ID card.
▶ What do I do if the pharmacy is having problems processing my card?
During transitions of benefits some pharmacies continue to process the old benefit which can result in receiving a rejection. Simply hand your new Sav-Rx card to the pharmacy with the new information, or remind them that you have a new benefit, and request they rerun to your new benefit. If you still are being told this message, please contact Sav-Rx (800) 228-3108 .
▶ What should I do if my copayments seem higher than normal?
Call Sav-Rx at (800) 228-3108 to make sure that the pharmacy fully processed your Sav-Rx card so that you receive the full benefit or use our online portal to ensure the claim has been processed through your benefit.



► **What are co-pays on prescriptions?**

Type of Drug	Participating Pharmacy	Non-Participating Pharmacy
GENERIC DRUGS	\$15 co-pay per prescription at retail; \$30 co-pay per prescription at mail.	50% of the Non-Participating Pharmacy Allowed
PREFERRED BRAND DRUGS	\$35 co-pay per prescription at retail; \$70 co-pay per prescription at mail.	50% of the Non-Participating Pharmacy Allowed
NON-PREFERRED BRAND DRUGS	\$65 co-pay per prescription at retail; \$130 co-pay per prescription at mail.	50% of the Non-Participating Pharmacy Allowed
SPECIALTY DRUGS	Subject to the cost share based on applicable drug tier.	Subject to the cost share based on applicable drug tier.

► **Can I have medications sent to my door?**

The Sav-Rx mail order pharmacy is open to all participants for their maintenance medications. You are able to receive up to a 90-day supply of medications through the mail, sent directly to the address of your choice. To enroll in the mail order pharmacy, please contact Sav-Rx at **(800) 228-3108** and a live customer service agent will assist.

► **How do I order or refill my prescriptions through the Mail Order?**

You will need to request your prescription refills or confirm your order when medication is needed. You may fill your 90-day prescriptions through the Mail Order 23 days in advance through multiple avenues including our customer service line **(800) 228-3108**, emailing, or using our convenient patient portal available on our website at www.savrx.com.

► **Do I have to get a new prescription?**

No, as long as you have refills on your current prescription and you show your pharmacy your new ID card with the Sav-Rx processing information, your pharmacy will be able to process your medication.

► **What can I use the Sav-Rx Patient Portal for?**

You can use the Sav-Rx Patient Portal to:

- View current prescriptions on file with the mail order
- Refill medications through the mail order and sign up for text alerts
- Track the status of mail order prescriptions
- Build a profile and input your method of payment for your mail order prescriptions
- Locate a participating pharmacy
- Look up the formulary status of a medication
- Download a prescription card to your smart device
- Compare retail pharmacy prices based on your location

You can create an account on Sav-Rx Patient Portal by:

- Go to www.savrx.com
- Click on "Login" and then "Patient Portal"
- Choose "Don't have an account?" Create a profile
- Enter your First Name, then Last Name,
- Under Choose Your Registration Method, Select "Use My Sav-Rx Card"
- Enter your Date of Birth
- Next, Enter your Sav-Rx Card Group Number: MCASF725
- Then, Enter your Sav-Rx Card Number and Click "Continue" - Registration may take a few moments



▶ **Will the new Out-of-Pocket Maximums be changing on 5/1?**

No, the current out-of-pocket maximums will continue to be **per person \$900 / per family \$1,800**.

▶ **Since the out-of-pocket maximums are not changing, will what I've already paid transfer?**

Yes, the accumulated amounts you paid prior to 5/1 will transfer to Sav-Rx and go toward your out-of-pocket maximums.

▶ **Do I save money by using the mail order or receiving a 90-day refill?**

Yes, a 90-day supply is always more cost effective than a 30-day supply for the member based on co-pays.
* Members get a 90-day refill for the cost of two 30-day fills.

▶ **I went to the pharmacy to pick up a new prescription, but the pharmacist is stating it needs a Prior Authorization. What do I need to do?**

Contact Sav-Rx at **(800) 228-3108** or online at www.savrx.com. Sav-Rx will work with your physician to gather clinical information to determine coverage for your medication.

▶ **If the medication I'm taking has a Co-Pay assist or coupon available to assist with the cost of the prescription, do I have to enroll?**

Yes, your plan requires you to enroll in the program and Sav-Rx will assist you with the process.

▶ **Will Sav-Rx ever reach out to me regarding my medications or new prescriptions?**

Yes, Sav-Rx may need to contact you regarding your medications. If you receive a letter, call, email or text from Sav-Rx, it is important to contact them to prevent any delays in your prescription processing.

▶ **What are the hours for speaking with a Sav-Rx representative?**

Sav-Rx union representatives are available LIVE at (800) 228-3108 in the USA 24 hours a day, 7 days a week, 365 days a year, even major holidays! Calls are recorded for training and quality purposes.